



MATJHABENG LOCAL MUNICIPALITY

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www.matjhabengmunicipality.co.za



MEDIA RELEASE

**MONDAY, 10 NOVEMBER
2025**

FOR IMMEDIATE

RE: Matjhabeng Municipality Embraces Digital Innovation with Two New Web Applications.

Matjhabeng Local Municipality proudly announces that one of its pioneering digital projects has been shortlisted as a finalist in the 2025 National Batho Pele Public Sector Innovation Awards (NBPIA), hosted by the Centre for Public Service Innovation (CPSI) under the Department of Public Service and Administration.

The NBPIA celebrates creativity and excellence in the public sector by recognising initiatives that enhance service delivery and improve the lives of South African citizens.

As a finalist, the Municipality has been invited to the Awards Ceremony on 28 November 2025 at Emperors Palace Hotel in Gauteng, preceded by a Design Thinking Workshop from 26–27 November aimed at refining innovative approaches to governance.

This national recognition reflects Matjhabeng's ongoing commitment to innovation, excellence, and people-centred service delivery in line with the Batho Pele principles.

In a major step toward modernising municipal operations, Matjhabeng has developed two groundbreaking web-based systems, an E-Recruitment System and a Meter Reading System designed and built internally to enhance efficiency, transparency, and accessibility.

The E-Recruitment System streamlines the Municipality's hiring process by automating job postings, applicant tracking, and evaluation, reducing administrative workload while promoting fairness and compliance with government policies. It offers applicants a seamless digital experience and equips HR teams with data-driven insights to support strategic workforce planning.

The Meter Reading Collection System, on the other hand, transforms how utility data is captured and processed by enabling real-time mobile submissions, minimising manual errors, and integrating directly with the billing department for faster and more accurate invoicing.

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These innovations not only strengthen operational performance but also improve service delivery and customer satisfaction across Matjhabeng.

The Municipality acknowledges the dedication, collaboration, and technical excellence of the teams whose efforts made these innovations possible. Their work reflects the collective vision of a forward-thinking Matjhabeng that embraces technology to drive progress, accountability, and improved quality of life for its residents.

Issued by:
Matjhabeng Local Municipality
Office of the Acting Municipal Manager

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